

Annual Report

2024/2025



— The North Shore
Neighbourhood House

Our Core

Our Mission

To enhance the lives of our neighbours especially our most vulnerable.

Our Vision

A safe, healthy and strong community, welcoming all ages, abilities and cultures where everyone has access to support, everyone is included and everyone matters

Our Values

- celebrating inclusion and diversity
- strong families
- All aspects of mental and physical wellbeing
- Responsive community development
- developing and nurturing collaborative partnerships





Strategic Priorities

The House

Secure an outstanding new home while maintaining the current facility to meet the needs of our clients and employees.

Children & Families

Enhance and strengthen all areas of support for children, youth and their families.

Funding

Secure diverse and sustainable operating funds

Seniors

Enhance our ability to meet the evolving needs of our seniors population, through the services and volunteer opportunities.

Our Staff

Continue to develop creative, forward-thinking HR policies that help us recruit and retain the best employees.

Report

From the Executive Director and Board Chair

The past year at the Neighbourhood House we proudly celebrated 85 years of service to the North Shore community – a milestone that speaks to the deep roots and enduring impact of North Shore Neighbourhood House. As we reflect on our legacy we are also looking boldly to the future. The year has been one of continued growth, strong community engagement, and high-quality programming that meets the evolving needs of our community. A particularly exciting milestone was the announcement of *The BC Builds*—the beginning of a new era for our organization with the development of a brand-new facility.

We are thrilled to be part of the North Shore Neighbourhood House Hub Redevelopment. Our future home will enhance our capacity to serve by integrating child care, affordable housing, food security services, health programs, and safe, welcoming spaces—all under one roof. This purpose-built, accessible, and multi-use facility will support individuals and families of all ages and abilities.

This transformational project highlights the power of collaboration between the Province of British Columbia, the City of North Vancouver, and the non-profit sector. It is through these meaningful partnerships that we have been able to move this vision forward so quickly. Special word to the province who has provided funding and the leadership to get this project off the ground, and to the City of North Vancouver and Mayor Linda Buchanan and council for providing the land, coordination and funding for this new building. Without these two very progressive levels of government this new building would not be happening.

All of it including our new building and the existing building and programs would never happen without the strategic direction driven by our committed and talented board of directors; without our hundreds of volunteers who give thousands of hours of their time and our staff who are not only skilled but caring and kind.





Report Continued...

NSNH has proudly served the North Shore for 86 years. With this new space, we are setting the foundation to continue that legacy for generations to come.

As we look ahead, our Board and staff are energized and committed to working alongside the community to truly make this *HOUSE a HOME*.

We are excited to officially launch our Capital Fundraising Campaign in support of the North Shore Neighbourhood House Hub Redevelopment Project. This is more than a building—it's the foundation of a stronger, more connected community.

We recognize that many individuals and families in our community are struggling—with the rising cost of living, housing insecurity, food access, and the growing need for mental health and social supports. Our new space is being designed with these realities in mind: to offer inclusive, barrier-free programs and resources that meet people where they are and help them thrive.

Our campaign theme, *"Help Make Our House a Home,"* reflects our shared vision: creating a warm, inclusive, and purpose-built space where everyone feels welcome, supported, and empowered.

Funds raised will go toward equipping our new facility with everything it needs to serve the community at its best—from accessible, multi-use gathering spaces to child care and youth program areas, food security infrastructure, and more. Every dollar brings us closer to opening a home where people can belong, grow, and thrive.

While we eagerly look ahead to our new home, we remain deeply committed to the present. NSNH will continue to provide the vital programs and services our community relies on—from early childhood education to food security programs, youth support, and seniors' activities—each and every day.

We will be officially launching our fundraising campaign in September. We invite individuals, families, local businesses, and community partners to be part of this transformational journey. Whether through one-time donations, monthly giving, legacy contributions, or naming opportunities, your support will leave a lasting legacy.

Together, we can turn this new space into a vibrant community home. Thank you for helping us build the future of NSNH—where everyone belongs.

Thank you to our staff Volunteers and board members.

Lisa Hubbard, Executive Director
Darrell Mussatto, Board Chair



2024

Board Members

Darrell Mussatto
_____*Chair*_____

Brent Lewis
_____*Director*_____

Lisa Dooling
_____*Past Chair*_____

John Maxey
_____*Director*_____

Alexa Young
_____*Vice Chair*_____

Larry Orr
_____*Director*_____

Isabel Gordon
_____*Treasurer*_____

Tricia Andrew
_____*Director*_____

Anne Mooi
_____*secretary*_____

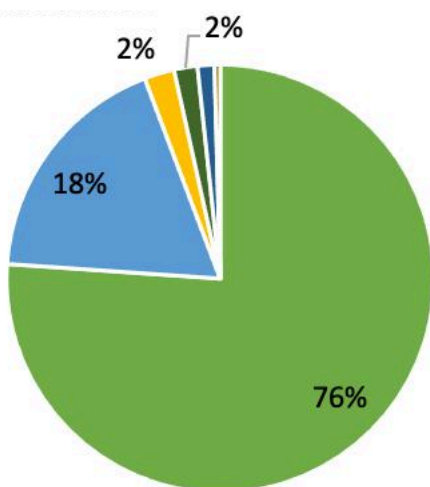
Clark Hartnett
_____*Director*_____

Jennifer Hooper
_____*Director*_____

**City of North Van
Councillor**
_____*Angela Girard*_____

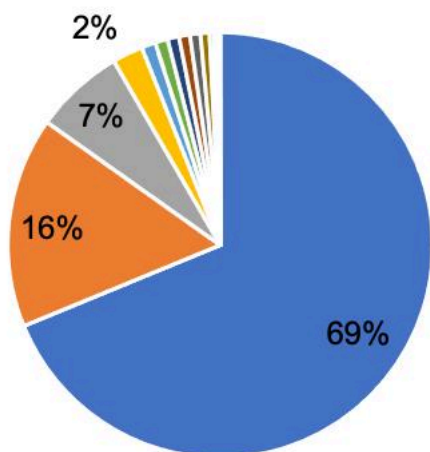
2024 Financial Report

2024 Revenues



- Government Grants \$8, 565, 856
- Earned Income \$2,043,968
- Interest \$255,744
- Donations and Fundraising \$199,345
- Non-Government Grants \$143,278
- Amoritzation of Deferred Capital Contributions \$49,091

2024 Expenses



- Salaries & Benefits \$7,205,286
- Purchase of Services \$1,678,306
- Facility Costs \$716,451
- Program Supplies & Expenses \$243,504
- Amortization \$112,541
- Information Technology \$100,294
- Office Expenses \$91,453
- Professional Fees \$86,830
- Liability Insurance \$83,378
- Transportation Costs \$71,684
- Banking and Merchant Fees \$33,948
- Adverting \$24,227
- Education \$21,021
- Bad Debts \$4,667

Thank You

2024 Donors, Funders, & Partners

- City of North Vancouver District of North Vancouver
- District of West Vancouver
- United Way of the Lower Mainland
- Greater Vancouver Food Bank
- Province of British Columbia
- Government of Canada
- North Vancouver Recreation Commission
- BC Community Gaming
- Vancouver Coastal Health
- Ministry of Child and Family Development
- Capilano University
- Vancouver Foundation
- Impact

The Following List Reflects Contributions of \$500 or more in 2024

Hester DeBeer, Romina Mahinpei, Amanda Schultz, Jerrylynn and Shawn, Veronica McInnis, John Lakes, David Schreck, Ian Eldergill, Leslie Larsen, Tom Shepansky David Cook, David Nicholson, Fraser Uitdenbosch, Monique Beaudry, Joy Mahannah Wayne Wood, Scott Kerr, Medify, Alexa Young, Tevy Feldman, Nancy Draper, Chris Galloway, Harry Wruck, Brian Daniel, Karen Hilton, Phillip Gibbs, Andrew Roberts Nicole Adams, Cynthia Bunbury, Isabel Gordon, Klara Anbarchian, Debbie Selley Damien McGoldrick, Tina Menchions, Brian Anderson, Lisa Hubbard

