

North Shore Neighbourhood House
Wednesday, October 18, 2023
C.U.P.E. JOB VACANCY
FAMILY SUPPORT WORKER - OUTREACH

Posting Reference Number # **2023-5010-01** (please refer to this number when applying)

RATE: **\$24.79 per hour** **Please note: Wage will be part of collective bargaining for new agreement in 2023. The current agreement expired August 2021.**

Hours of Work: **Full – time (35 hours/week) Tuesday – Saturday, including some evening work**

Location: **NSNH**

Effective: **Immediately**

Nature and Scope of Work

This is specialized outreach work providing support services for pregnant and parenting teens and their families in the area serviced by the North Shore Neighbourhood House. An incumbent in this position provides a networking and referral service for the client group. Works with referred clients on an individual or group basis in the areas of parenting and family life skills. Considerable independence of judgment and action is exercised by the incumbent within the limits of established policies, procedures and guidelines. Work performance is reviewed in terms of the effectiveness of services rendered and achievement of predetermined objectives.

Illustrative Examples of Work

Provides direct support and assistance to individuals, groups and families requiring intervention and long term prevention for social, behavioural and adjustment problems regarding pregnant and parenting teens.

Advises, gives advice to, and/or recommends action to individuals, groups and families.

Provides group activities and small group facilitation.

Provides a networking and referral service for the client group and liaises with other community and social agencies, assisting the client population with personal/relationship issues, parenting, and life skills.

Ensures clients are aware of all alternatives and options available while assisting them to plan for themselves and/or their child or expected child.

Encourages clients to attend programs and services, providing transportation if required; acts as a labour coach for teens without partners or family support.

Drafts reports for provincial, municipal and community agencies; drafts correspondence regarding grants and donations.

Prepares and maintains a wide variety of reports and records related to the work performed.

Performs related work as required.

Required Knowledge, Abilities & Skills

Considerable knowledge of the practices, techniques and principles relating to behaviour management and psychosocial development.

Considerable knowledge of practices, policies and procedures applicable to family support work.

Sound knowledge of the care and guidance needed to promote social and personal development of children.

Sound knowledge of local community resources and other professional agencies in the community.

Ability to establish and maintain effective working relationships with a wide variety of families, children, staff and resource people.

Ability to prepare and maintain reports, records, statistics and files related to the work.

Desirable Training and Experience

University graduation in Family Studies or the Social Sciences or related subjects supplemented by related work experience preferably in a counselling capacity, or a suitable combination of training and experience.

Required Licenses, Certificates and Registrations

Emergency First Aid Certificate
Valid Class 4 BC Driver's License
Criminal Records Check

Please apply to: Roberta Niccoli-Morrison
Manager Early Years
nsnhcc@nsnh.bc.ca