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Who we are

The North Shore Neighbourhood House is a not-for-profit registered charity serving the North Shore community since 1939. We are proud to be celebrating over 80 years of programs and services. We are an accredited agency through the Council of Accreditation.

Our Mission
To enhance the lives of our neighbours especially our most vulnerable.



North Shore Neighbourhood House respectfully honours and acknowledges that we live, work and play on the ancestral, traditional and unceded territories of the Squamish and the Tsleil-Waututh Nations.



### What we do

We aim to provide programs and services to meet the needs of children and families, youth and seniors throughout the North Shore.

One of the largest not-for-profit organizations on the North Shore

122 people employed in 16 sites in 3 municipalities

14 licensed child care programs (the largest provider of child care on the North Shore)

500 children registered daily in our programs

1700 youth served including pre-teens, teens and young parents (youth support, one-to-one and centre-based)



Young Parent Program for pregnant and parenting youth, under the age of 25

Adolescent Special Needs Teen Program 260 children with a developmental delay served by the Supported Child Development Program at NSNH, as well as over 100 additional contracts with other child care programs supporting children in the community

30 tutors working with the Lower Lonsdale Literacy outreach program

Impact North Shore - Linc Preschool Program — for children of families new to Canada



3500 seniors served yearly including programs providing physical, social and personal development

Senior Peer Support Programs (visits to vulnerable seniors in the community)

1000 people served per week at The Greater Vancouver Food Bank which is operated every Wednesday at the NSNH

10,000 hours given annually by volunteers



The Edible Garden Project which consists of two farms and five sharing gardens. The local produce is sold at the farm while the sharing gardens provide 5000 lbs of fresh produce to the food bank participants

Home of Stroke Recovery Program and Keep Well

Provide recreation programs, with subsidies provided when needed



Overnight shelter for extreme weather

A family resource centre offering many drop in programs for families with children i.e. play groups, parenting classes Provide programming at Grant McNeil (BC housing)

Participate in 45 committees with our community partners

Our values

Celebrating inclusion and diversity

Strong **families** 

All aspects of mental and physical wellbeing

Responsive community development



Developing and nurturing collaborative partnerships

## Strategic Priorities 2023 - 2027

Our strategic priorities focus on changes required to meet evolving needs of the community. This does not mean that we have forgotten the fundamentals. Readers of this plan - our clients, funders, staff, volunteers and community members - can be confident that we will stay the course and continue to provide the important services we always have, even as we move forward to achieve the goals we have set for NSNH in this plan.

#### The House

Secure an outstanding new home while maintaining the current facility to meet the needs of our clients and employees.

#### Children & Families

Enhance and strengthen all areas of support for children, youth, and families.

#### Our Staff

Continue to develop creative, forward-thinking HR policies and practices that help us recruit and retain the best employees.

#### Funding

Secure diverse and sustainable operating funds.

#### Seniors

Enhance our ability to meet the evolving needs of our seniors population, through both services and volunteer opportunities.





#### **North Shore Neighbourhood House** 225 East 2nd Street North Vancouver, BC V7L 1C4



